

New Mexico Drinking Water Investigation Resources and Publications

1. New Mexico Environment Department's (NMED) has primary enforcement authority for implementing the national drinking water regulations in the State of New Mexico. New Mexico routinely monitors public water systems for drinking water regulatory compliance.
2. NMED's Environmental Emergencies 24 hour hotline is **505-827-9329**. Environmental Complaint Forms can be completed online at the following website: <https://www.env.nm.gov/NMED/EnvironmentalComplaints.htm>
3. The Drinking Water Bureau's (DWB) emergency hotline is: **(877) 654-8720 during working hours**, or call **(505) 827-9329** to reach the State Police 24-hour Dispatch Hotline during evenings and weekends. Depending on the nature of the emergency, local emergency responders may be contacted by dialing 911.
4. DWB posts **Drinking Water Advisories including Boil Water Notices** and guidance on what to do if your water is high in Nitrate on the following website. https://www.env.nm.gov/dwb/Safe/boil_water_orders2.htm
5. DW's Drinking Water Watch (DWW) database shows all historical reports of public water systems for which New Mexico regulates. DWW contains all inventory, analytical, and compliance and enforcement data. With the exception of some of the Navajo Nation's public water system New Mexico does not regulate tribal drinking water systems.
You can access the DWW at <https://dww.water.net.env.nm.gov/DWW/>
6. To contact DWB specifically, please see the following:
 - **Main phone line:** 877-654-8720 (Monday through Friday 8 am to 5 pm)
505-476-8620
 - **Regular mail.**
PO Box 5469
Santa Fe, NM 87502-5469
 - **Physical Address.**
Harold Runnels Building
1190 St. Francis Dr., Suite S2120
Santa Fe, NM 87505
7. [New Mexico Drinking Water Regulations](#), authorized under the Environmental Improvement Act (NMSA 74), are the regulations that apply to New Mexico public water systems. <http://164.64.110.239/nmac/parts/title20/20.007.0010.pdf>

You can find additional information on National Primary and Secondary Drinking Water Standards at: <http://www.epa.gov/safewater/contaminants/index.html>.

8. To learn more about the Safe Drinking Water Act (SDWA) or drinking water in general, you may call the DWB at **1-877-654-8720**.
9. For private well owners NMED provides the following links on their Emergencies page containing information on flooding :
 - EPA's document "WHAT TO DO AFTER THE FLOOD"
<http://www.epa.gov/privatewells/what-do-your-private-well-after-flood>
 - Centers for Disease Control website on FLOOD PREPAREDNESS AND RESPONSE <http://www.bt.cdc.gov/disasters/floods/>
 - Federal Emergency Management Agency website on WHAT TO DO BEFORE, DURING AND AFTER A FLOOD <https://www.fema.gov/blog/2011-05-06/tips-staying-safe-during-and-after-flood>
 - Centers for Disease Control website on DISINFECTING A WELL
<http://www.bt.cdc.gov/disasters/wellsdisinfect.asp>
10. The New Mexico Environment Department has created the web page www.NMEDRiverWaterSafety.org to keep all stakeholders in the affected San Juan County region informed about important information related to the Gold King Mine spill. Information regarding the entire watershed can be found on EPA's Emergency Response to August 2015 Release from Gold King Mine.
<http://www.epa.gov/goldkingmine>
11. Information regarding the jet fuel plume on Kirtland Air Force Base and Remediation efforts can be found on the following link:
<https://www.env.nm.gov/NMED/Issues/KirtlandFuelPlume/>
12. And lastly, for information about drinking water and point-of-use (in home) filtration systems, you may check the National Standards Federation (NSF) website at:
<http://www.nsf.org/services/by-industry/water-wastewater/residential-water-treatment/point-of-use-and-point-of-entry-systems/>. The NSF's Consumer Information Office can be contacted at 1-800-673-8010 or by email at <http://www.nsf.org/contact-us/>.